

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

TEST -I EXAMINATION- 2024

BBA Semester II

COURSE CODE (CREDITS):23BB1HS211

MAX. MARKS: 15

COURSE NAME: ORGANIZATION BEHAVIOUR

COURSE INSTRUCTORS: Dr Tanu

MAX. TIME: 1 Hour

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*Note: (a) All questions are compulsory.*

*(b) Marks are indicated against each question in square brackets.*

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Q1 Summarize in your own words what the statistics tell us about the workforce of the future.(Marks2)[CO]

Q2. Why do organizations need to be interested in managing diversity? Is it legal or moral obligation, or does it have some other purpose? (Marks 3)[Co]

Q3. As a manager, how would you go about trying to make someone a better organizational citizen? (Marks 3)[CO]

Q4. Attitudes are complexes of beliefs and feelings that people have about specific ideas, situations or other people. Discuss the statement with the help of ABC model of attitude. (Marks 3)[CO]

Q5. Describe how the “big five” personality attributes might affect a manager’s own behavior in dealing with subordinates.(Marks 4) [CO]

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