

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

Make-up Examination-Nov-2025

COURSE CODE (CREDITS): 23B11HS311

MAX. MARKS: 25

COURSE NAME: Life Skills & Interpersonal Dynamics

COURSE INSTRUCTORS: Dr Deler Singh

MAX. TIME: 1 Hour 30 Minutes

Note: (a) All questions are compulsory.

	Question	CO	Marks
Q1	Assume that you are part of a team where conflicts often arise due to misunderstandings. Using the concepts of life skills and interpersonal dynamics, describe strategies you would use to improve cooperation and resolve disputes within the team.	CO 1	05
Q2	How can a leader effectively combine transactional and transformational leadership styles to achieve both short-term goals and long-term organisational growth? Provide examples to support your answer.	CO 3	05
Q3	Differentiate between motivational and hygiene factors in Herzberg's Two-Factor Theory. Provide two examples of each and discuss how they influence employee satisfaction and motivation.	CO 2	05
Q4	Explain the five levels of Maslow's Hierarchy of Needs. How does the satisfaction of lower-level needs influence an individual's motivation to pursue higher-level needs?	CO 2	05
Q5	An employee feels overwhelmed by deadlines and team conflicts. Using the concept of life skills, discuss practical strategies they can apply to reduce stress and maintain productivity.	CO3	05