Prof. Arubruja Kaun

JAYPEE UNIVERSITY OF INFORMATION TECNOLOGY, WAKNAGHAT T-3 EXAMINATION (JUNE 2016)

B.Tech. 8th Sem

COURSE CODE: 13B1WHS834

Max Marks: 35

COURSE NAME: INTERNET MARKETING

Max Time: 2 Hrs

COURSE CREDITS: 3

Note: Carrying of mobile phone would be considered as unfair means. All subparts of a question have to be attempted in continuity.

- 1. Web users are impatient and insist on instant gratification. Comment and discuss with examples. (4 marks)
- 2. Discuss the market and product development strategy matrix w.r.t. internet marketing strategy. (4 marks)
- 3. Briefly discuss the TEES model for higher visitor conversion rates. (4 marks)
- 4. On the world wide web the brand is the experience and the experience is the brand! Express your views and suggest the possible options to build brand promise online. (4 marks)
- 5. Discuss the five essential elements of website design which foster consumer engagement. (4 marks)
- 6. Write short notes on the following (5 X3 marks)
 - a. Search engine optimization
 - b. Narrow and deep site navigation
 - 'Pragmatic incremental' model of strategy development
 - d. 'Price indifference band' implications on customer purchase decisions
 - e. Heterogeneous vs. Homogeneous shopping goods