

Neena Tindal

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

T3 EXAMINATION-May 2019  
B.Tech 2<sup>nd</sup> semester (All Branches)

Course code: 10B11PD211

MAX.MARKS:35

Course Name: Group and Cooperative Processes

MAX.TIME:2Hrs

Course credits: 03

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All questions are compulsory. Carrying of mobile phone in an offence.

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1. (CO2) Define personality, describe how it is measured, and explain the factors that determine an individual's personality. (7)
2. (CO3) Discuss the four major forms of conflict in organizations. (5)
3. (CO3) Describe what happens in each stage of a group's development according to Tuckman's Five-stage model. What are the leadership requirements in each stage? (7)
4. Write short notes on:
  - a. MBTI (CO2)
  - b. Charismatic leadership (CO3) (Marks 2\*3=6)
5. (CO4) Discuss cultural differences in job satisfaction and organizational commitment (5)
6. (CO1) Define organizational behaviour. Demonstrate the importance of interpersonal skills in the workplace. (5)