

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

TEST -1 EXAMINATIONS-2022

B.Tech-III Semester (CS,IT,ECE,Civil,BT)

COURSE CODE (CREDITS): 21B11HS312 (1)

MAX. MARKS: 15

COURSE NAME: Interpersonal Dynamics Values and Ethics

COURSE INSTRUCTORS: Triambica Gautam, Dr. Tanu Sharma

MAX. TIME: 1 Hour

*Note: All questions are compulsory. Marks are indicated against each question in square brackets.*

Q1. You have been given a new roommate in the hostel who has a reputation for indiscipline and substance abuse. Describe the interpersonal dynamic that is likely to develop in this situation and how you would deal with it effectively. (CO3)

[3]

Q2. "An employee's job satisfaction level is the best single predictor of behavior ." In light of this statement, how would a manager improve employee behavior and organizational performance. (CO2)

[3]

Q3. Explain the meaning of an attitude using the example of 'perceived organizational support'. How does this attitude impact work behavior of an employee. (CO3)

[3]

Q4. Do emotions make us irrational? Why / why not? Explain with suitable example. (CO2)

[3]

Q5. Describe the cascading model of emotional intelligence. (CO2)

[3]